



Chair, Sr. Mary Jean Ryan  
International Academy for Quality  
Administrative Office  
c/o ASQ  
600 North Plankinton Ave  
Milwaukee, WI 53201-3005 USA

March 26, 2014

Paulo Alexandre Sampaio  
University of Minho  
School of Engineering  
Systems & Production Department  
4710-057 Braga  
PORTUGAL

Dear Paulo,

As Chair of the International Academy for Quality, it is my great pleasure to welcome you as a new Associate Member. Over the coming Triennial Period of the Academy (2012-2014) we will be emphasizing an improvement in our communication capability as well as focusing our collaborative efforts in a few areas where the Academy can make a significant contribution to promotion of the global cause of quality and performance excellence in their widest possible dimensions. The Academy is a virtual organization and it works through its members, in collaborative teams and also as through individual contributors. As we prepare for our upcoming annual meetings you will be hearing more about our plans and activities.

The Academy has six officers including President, Acn. Janak Mehta. We all join in this welcome into the IAQ and are available for any questions you have or any discussion you may desire. The names and contact information of our officers and Board Members may be found at our "members-only" IAQ Web-Site and access information for this site is being sent to you separately. Please do not hesitate to contact any of us directly if you have any questions, concerns or issues regarding the Academy.

Finally, one expectation of new Associate Member is to provide a 20 minute address to introduce them self to the Academy and describe their work and contributions in the field of quality. We currently have scheduled three meetings for 2014, exact dates are to be determined: the first meeting of the year will be held in Saturday, May 3rd in Dallas, TX, USA at the ASQ's World Conference on Quality Improvement, May 5-7; the second June 7<sup>th</sup> & 8<sup>th</sup> in Gothenburg, Sweden at the European Organization for Quality Congress, June 10-12; and third on October 20 in Tokyo, Japan following the ANQ Congress. An outline of all meetings can be found at: <http://www.iaqweb.org/forthcoming.asp>  
Please schedule your welcoming address by email to our headquarters office at ASQ which is managed by Mr. Michael Sullivan (IAQAdmin@asq.org).

Again, I congratulate you on your outstanding career and I am certain that your knowledge, leadership experience, and accomplishments will make a positive, significant contribution to our ability to achieve the Academy's goals on behalf of the entire global quality community.

Sincerely,

A handwritten signature in black ink that reads 'Sr. Mary Jean Ryan, fann'.

Sr. Mary Jean Ryan  
Chair, International Academy for Quality

cc:  
IAQ Past-Presidents  
IAQ Board of Directors  
IAQ Officers  
Members of the Academy  
IAQ Administrative Office